



DIVISIONS RAE CORPORATION



P.O. Box 1206 • Pryor, OK 74362 • (918) 825-7222 • Fax (918) 825-6366

RAE Corporation 90 Day Limited Parts Warranty

RAE Corporation warrants parts to be free from defects in materials and workmanship for a period of 90 days from the date of shipment, provided, however that this limited warranty is restricted solely to the original purchaser and is subject to the following conditions, exclusions and limitations hereinafter set forth:

1. The 90 day warranty shall be void, and of NO effect, if:

- A. The original purchase of the part(s) is not from RAE Corporation.
- B. The part(s) has been damaged by accident or unreasonable use, neglect, improper maintenance, or other user causes.
- C. The part(s) is damaged by the shipping company. If part(s) is damaged by the shipping company the receiver will need to file a claim with the shipping company. Do not refuse shipment. Receive the shipment in and note all damage for a freight damage claim.
- D. The requirements set forth herein are not followed.

Once the part(s) has been verified within the 90 day warranty period, the original purchaser is required to submit to RAE Corporation a purchase order for the cost of the part(s) plus shipping to have a replacement part(s) shipped to the purchaser. After the purchase order has been received by the RAE-Corporations' Customer Service Department a Return Authorization [hereinafter referred to as RA] number will be assigned the part(s). An RA sticker will be included with the new part(s). Upon receipt of the new part(s), place the existing parts in the container that the new part(s) arrived in or in another appropriate container provided by the purchaser. The RA shipping label will be placed on the container and the part(s) will be shipped back to RAE-Corporation. If the defect can be remedied under this limited warranty and other terms and conditions expressed herein have been complied with, RAE Corporation will not charge the purchase order for the part(s) minus shipping. In the event RAE Corporation determines that the returned part(s) is not defective, RAE Corporation reserves the right to charge the purchase order from the purchaser for the cost of the part. Parts covered under warranty must be paid for in advance of any part(s) shipment. The customer will be reimbursed upon return of the warranty part and after the part has been inspected and validated as a good warranty claim.

UNDER NO CIRCUMSTANCES WILL RAE CORPORATION BE LIABLE FOR ANY LOSSES, LOST PROFITS, LOST SAVINGS OR COLLATERAL, ANY INCIDENTAL DAMAGES, OR ANY CONSEQUENTIAL DAMAGES RELATING TO THE PARTS OR PRODUCTS, OR ARISING OUT OF THE USE OR INABILITY TO USE ITS PART(S) OR PRODUCTS, EVEN IF RAE CORPORATION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THIS LIMITED WARRANTY IS IN LIEU OF ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, BOTH OF WHICH ARE DISCLAIMED.

2. Requirements for Making and Processing a Warranty Claim:

The 90 day warranty shall be void, and of NO effect, unless:

- A. RAE Corporation Parts Department is contacted within the 90 day warranty period and a RA number is requested.
- B. A purchase order is provided to cover the return part pending testing.
- C. YOU MUST include a complete and detailed description of the problem, original order, invoice, and/or RA number along with a complete return address, a daytime telephone number and an e-mail address.

3. Limitation of Liability

RAE Corporations liability to the original purchaser for defects in material and workmanship or any cause whatsoever regardless of the form of action, including negligence, is limited to the amount of the original purchase price of the part(s) that was not free of defects in the materials or workmanship of the part(s).

This warranty covers material only, and not labor required to replace, repair, or install.

RAE Corporation does not assume liability for personal injury or property damage arising out of or caused by any or all alterations or attachments to its part(s) or products, nor does RAE Corporation assume any responsibility for damage to interconnected non-RAE Corporation part(s) or products that may result from the normal functioning and maintenance of RAE Corporation part(s) or products.

4. Notice to RAE Corporation

To contact and/or notify RAE Corporation Parts Department the following contact information must be used:

Address: P.O. Box 1206, Pryor, OK 74362
Office Phone: 918-825-7222
After Hours Emergency Cell Phone: 918-633-2838
Fax: 918-825-6366
Email: parts@rae-corp.com